

HOW WE'RE PERFORMING

Complaints

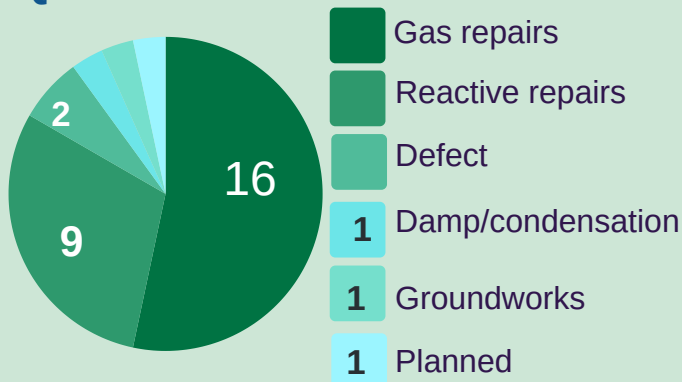
1st January to 31st March 2024

Total number of complaints

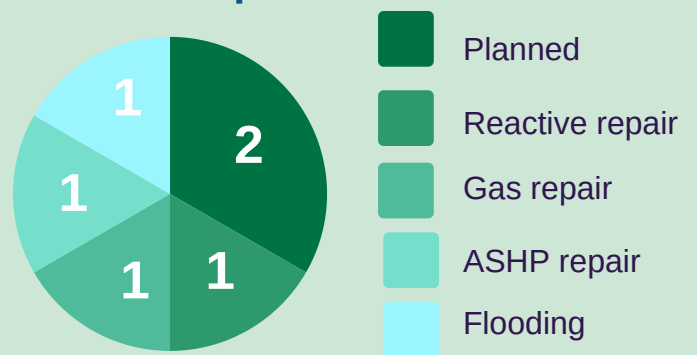


Complaints by service area

Quick and informal resolutions:



Formal complaints:



Formal complaints

