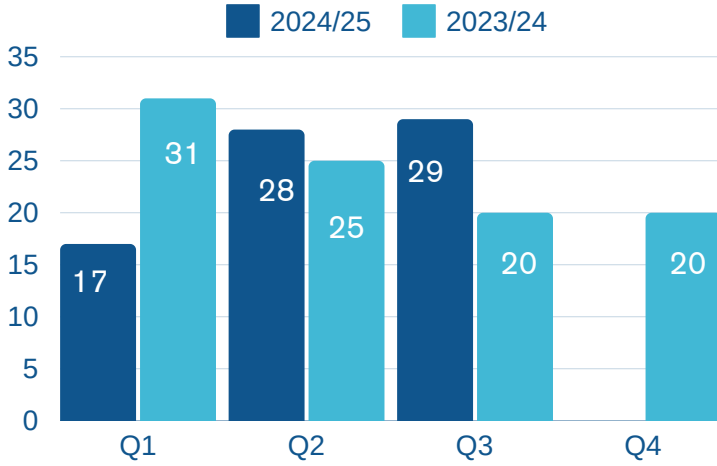


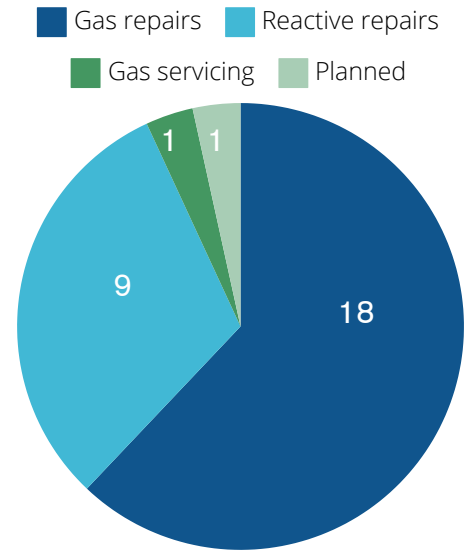
# Service requests

1st April 2024 to 31st March 2025

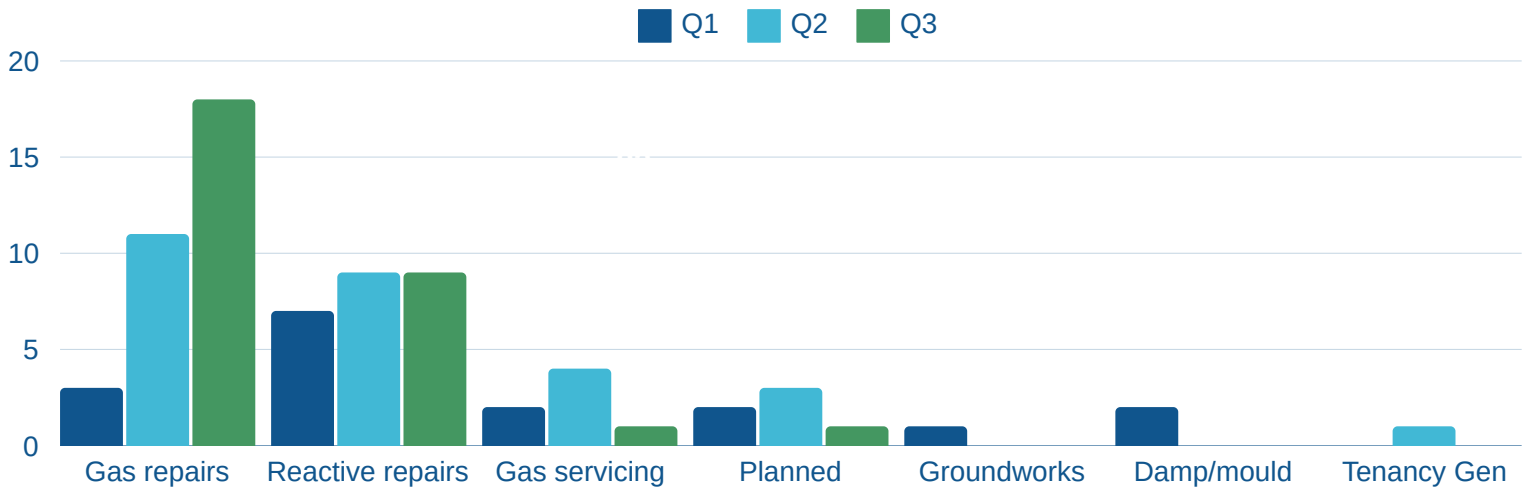
### Number of service requests per quarter compared to last year



### Service requests per category - Q3



### Service requests categories per quarter



## Actions taken:-

- Individual issues raised at contractor meetings and minuted
- Daily catch up meetings are set up with gas contractor
- Monthly meetings are set up with gas contractor to overview performance and processes